



City of Prospect Heights  
8 N. Elmhurst Rd., Prospect Heights, IL 60070-1592  
Phone: 847/398-6070 FAX: 847/590-1854

**SUBJECT: FEMA Special Flood Hazard Area Map Information & Public Outreach**

Dear Resident:

The Federal Emergency Management Agency (FEMA) current effective Flood Insurance Rate Map (FIRM, dated August 19, 2008) is available digitally on line at the FEMA Map Service Center Website. The City can assist you in navigating the FEMA Website so you can determine if your property is located within the mapped floodplain identified at risk in the Special Flood Hazard Area (SFHA) designation Zone-A. Kindly contact the City Engineering Department at 847/398-6070, ext. 210 for website assistance or the **FEMA Map Service Center**, P.O. Box 1038 Jessup, Maryland 20794-1038 Phone: **(877) 336-2627**.

This letter's purpose is to inform you that the City of Prospect Heights offers a Public Outreach Program to assist our residents who experience flooding problems and drainage issues. The City Staff may be able to offer suggestions for means and methods to mitigate future flood damage. If you are interested in this service, please complete the lower portion of this letter. Contact Linda Novak at the Building/Zoning & Engineering Department Tel: 847/398-6070, ext. 211 or e-mail her at [lnovak@prospect-heights.org](mailto:lnovak@prospect-heights.org). Your request for a site inspection, explanation of the National Flood Insurance Program (NFIP) requirements within the mapped Special Flood Hazard Area (SFHA) and local City Flood Plain Ordinance standards will be addressed. We look forward to working with you to identify potential solutions to reduce your flood risk.

FEMA informational brochures on Flood Insurance are available on line. The City voluntarily participates in the National Flood Insurance Program (NFIP); therefore, residents are able to purchase an annual flood insurance policy protecting both property owner(s) and tenant(s). The City has adopted strict floodplain development regulations and participates in the Community Rating System (CRS) program, which allows residents to purchase flood insurance at a 10% discounted rate. We hope this information is useful so you can take action to reduce the risk, frequency and severity of flooding on your property.

**ACTION REQUEST: (✓ check)**

**SERVICE REQUEST DATE:** \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_

E-mail: \_\_\_\_\_

- Flood Map Explanation
- Flood Zone Determination
- Drainage Problem(s)
- Sump Pump/Sewer Back-up
- Roadway/Ditch Flooding
- Other: